

Suffolk County Council Travel Insurance

Insurers – **AIG Europe Limited**
Policy number **0010628138**

Scope of cover – Covid appendix

All claims will be assessed individually with all factors leading up to a claim taken into account.

1. **Cancellation and curtailment** – Claims for an individual who falls ill will be covered – please ensure the individuals proof of positive test is provided when claiming.
2. **Medical Expenses** – If a pupil/member of staff is taken ill (covid or otherwise) whilst away, cover will be in place – this would also include cover to ensure safeguarding issues.

In all instances, isolating due to being a close contact would not be considered an illness **so this would not be covered**. Schools need to be aware of this if any country (country of origin, any country the group is passing through and destination country) introduces rules re isolating for close contacts.

In all cases the assistance line should be contacted so we can provide guidance, assistance and confirm coverage. Emergency Helpline Telephone number from abroad +44 (0) 1273 552922.